

## COURT RESERVATIONS

- Residents: Can book courts for up to 2 hours and up to 8 days in advance at \$5 per court. The Resident booking the court must be present at court time to qualify for resident rates.
- Non-Residents: Can book courts for up to 2 hours and up to 7 days in advance at \$15 per court.
- Court fees must be paid before playing.
- Specific tennis courts are not guaranteed. Staff are allowed to move courts if necessary.
- Only one advanced reservation can be made per day.
- Court reservation must be cancelled at least 24 hours in advance, or you will be charged for the court.

## BALL MACHINE RESERVATIONS

- Ball Machine rentals can be booked online from 11:00 AM - 7:30 PM Monday-Friday  
11:00 AM - 6:00 PM Saturday & Sunday
- Ball Machine can be booked for a maximum of 1 hour.
- Ball Machine fee: \$20/Residents & \$25/Non-Residents.
- Reservations for the Ball Machine must be cancelled 24 hours in advance.

## CHECK-IN

- All players must check-in before going out on the court.
- If you do not check-in for your reservation within 15 minutes of start time, your reservation will be automatically cancelled and you will be charged the court fee.

## LOST AND FOUND

- Impact Activities is not responsible for lost or stolen items
- Items turned into us will be placed in the Lost & Found box in the Club House where they will be held until the end of the month, and then donated, if not claimed.
- Any valuables (keys, credit cards, wallets etc.) will be turned into the Coronado Police Station.

## MAKE-UP POLICY

- Junior classes missed do to weather and/or medical reasons (with a doctors note), MUST be made up within the same session. If the class missed is during the last week of the session, it can be made up ONLY during the second week of the following session.
- Make-up classes must be scheduled at least (1) day prior to attending class.
- If adult drills are cancelled due to weather after you have registered and paid, you will be given account credit.

## CLASSES

- Registration for Programs and Group Activities (drills) can be made online at [ImpactCA.clubautomation.com](http://ImpactCA.clubautomation.com)
- Class fees must be paid in full at the time of registration.
- Refunds for Programs (a series of classes) MUST be requested no less than three (3) days in advance of the first class meeting.
- Refunds for Group Activity/Drill classes must be requested at least 24 hours in advance of the class.
- 60 minute drills have a 4 player minimum.
- 90 minute drills will be shortened to one hour if 4 players or less.

## PRIVATE LESSONS

- Private lessons should be booked directly with the instructor. Contact info is available on our website.
- Players must check in and pay for the lesson on the day that it is scheduled.
- Private lesson must be cancelled 24 hours in advance or you will be charged the full amount of the lesson.

## STRINGING

- Labor fee is \$18 plus the cost of the string.
- Normal turnaround is 2 Days.
- Rush stringing is available upon request, for an additional fee.
- In the case of inclement weather, please call to confirm that the pro shop is open.

## EQUIPMENT AND DEMOS

- Ball Hoppers, baskets, or any other teaching equipment are for coaches and staff only.
- Demo racquets are available in the Pro Shop. A \$20 credit card deposit is required, which can then be applied towards the purchase of a new racquet.

## PROHIBITED ACTIVITIES

- Unauthorized Coaching.
- No Glass containers on the courts.
- Cash lesson payments on the court.
- Alcohol consumption
- Smoking
- Excessive noise, racquet throwing and profanity
- Dogs are not allowed on the court and must be on leash in common areas.