Indoor Court Policies

- 1. TCOM reserves the right to suspend a membership if any of the following rules are broken. Suspension may apply at the discretion of a TCOM Administrator upon any rules being broken or inappropriate behavior is reported within the facility.
- 2. The tennis/pickleball courts must be used only for playing tennis/pickleball and not for any other activities.
- 3. No Food, gum, candy bars, etc are allowed on the courts at any time. Liquids such as water, gatorade, soft drinks, etc are allowed if contained in appropriate, non-breakable containers.
- 4. A player may not reserve more than one court per time slot.
- 5. Entering courts without a reservation or entering the facility during impermissible hours is prohibited.
- 6. **Payment Policy**: The person whose name a court reservation is initially made under (the host) is responsible for payment of the entire court fee. It is the host's responsibility to split the fee among multiple party members at the Front Desk before their court time if they wish to split the fee. The person who made the reservation must be playing on the court. (Not spectating).
- 7. **Coaching**: Private lessons, hitting lessons, instructional lessons, and drilling by coaches other than Courts of McKinney Tennis Pros is prohibited.
- 8. **Ball hoppers**: No outside ball hoppers allowed. A hopper of balls is available for rent for \$10. Ball hoppers are only allowed for (1) a parent feeding balls to a family member, or (2) to practice serves. Must pick up balls by the end of court time.
- 9. **End of Court Time** Play is required to end 1 minute prior to the end of each court time. The final 2 minutes of each court time is reserved for cleanup and departure. Please exit your court approximately 1 minute prior to your court session end time.
- 10. The person who made the reservation must be playing if the facility is reserved in his/her name.
- 11. Players are responsible for all guests that are brought into the facility whether they are participating on the court or not.
- 12. COM reserves the right to amend rules regarding registration and court usage at any time. When rules are amended, notice will be sent out to all members.
- 13. No smoking, vaping, tobacco products, guns, firearms or weapons of any kind will be allowed on premises.
- 14. Proper etiquette, language and courtesy are to be observed at all times. Shirts must be worn at all times. This also includes proper conduct and relinquishing of the courts on schedule. No yelling or excessively loud behavior.
- 15. Please wait to enter the court until your reserved time and exit the court at the conclusion of your reservation.
- 16. Pets are not allowed anywhere at the facility.
- 17. No unattended children that are not playing tennis.

Indoor Court Policies

- 18. **Court Time Cancellation Policy**: Once a reservation is made, there is no cancellation allowed.
- 19. **# of Players**: Court reservations are permitted to have a maximum of four (4) unique players using the court within the reservation period.
- 20. **Music**: Please be aware that classes such as Cardio Tennis, Live Ball Clinics, Juniors Programs, and more, may play music to provide a unique experience. Pending availability, you may make a request for a court away from a clinic that will use music by checking in at the Front Desk before your court time, or by calling the Front Desk at time of booking.
- 21. Ninety minute clinics or drills with only two people in attendance will be shortened to one hour. If there are 3 or more in attendance the class will run in its entirety.
- 22. Dress Code Proper court shoes are required as well as athletic clothing.

Annual Passes and Booking Courts

Annual Indoor Pass Holders – Passholders may reserve courts up to 8 days in advance. To book a court, you must do so through our online portal or App. All patrons pass holders/members included are limited to 3 court reservations within a 6 day period and no more than one reservation per day.

Annual Indoor Pass Cost - year one: \$249 Resident and\$299 Non-Resident. This pass gives you priority court reservations, priority indoor drill reservations, free use of the fitness room (when not being used for classes, training sessions, etc). This is a special year one price and will increase year two.

Residents – Residents without a pass may reserve courts up to 3 days in advance and no more than one reservation per day.

Non-Residents – Non-Residents without a pass may reserve courts up to 2 days in advance and no more than one reservation per day.

Standard Court Times - Standard Court Times are 90 minutes long. You may reserve up to 90 minutes for the normal rental rates (no prorate based on length of reservations).

Ball Machine Rentals – Ball Machine rentals are available for an additional fee of \$13 per court time in addition to the \$36 or \$40 court rental. Ball Machines cannot be reserved online. To check availability and/or reserve, call Member Services at (972) 547-2012. Please note there are certain time slots during which ball machines may not be rented for court reservations. Ball machine 3 month and 6 month passholders can use the ball machine indoors. Indoor court fees will be added. No outside ball machines will be allowed on the courts.

Indoor Court Rental Rates - (Tennis) \$36 resident \$40 non-resident up to 90 minutes of court time per court (not per person). Price includes tax. (Pickleball) \$32 resident \$36 non-resident up to 90 minutes of court time per court (not per person). Price includes tax.

Indoor Court Policies

Private Lessons: \$20 court fee (Per Hour) plus coaches fee.

Courts of McKinney Tennis Waiver and Release of Liability

I understand that participation in activities offered by and associated with the Courts of McKinney involves the risk of injury to you, your family, and/or your guests. Specific risks vary from one activity to the next, but range from minor injuries/illness to major injuries/illness, such as catastrophic injuries including death. In consideration of your participation in activities at or offered by the Courts of McKinney, you understand, voluntarily assume and thereby release and discharge the Courts of McKinney, it's officers, directors, employees, volunteers, agents and independent contractors from liability for any illness or injury, including without limitation, personal, bodily, or mental injuries, economic loss or damage to you, your spouse, your guests, or relatives resulting from the negligence (but not gross negligence) of the Courts of McKinney or anyone acting on the Courts of McKinney's behalf or anyone using the Courts of McKinney's facilities. You further understand, voluntarily assume and thereby release and discharge from liability the Courts of McKinney, its officers, directors, employees and volunteers for any claims for damage, loss or theft of personal property occurring at the Courts of McKinney (inclusive of the parking lots) or events sponsored by the courts of McKinney.