

## COURT RESERVATIONS

- Residents: Can book courts for up to 2 hours and up to 8 days in advance at \$5 per court. Person booking the court must be present during court time.
- Non-Residents: Can book courts for up to 2 hours and up to 7 days in advance at \$15 per court. Person booking the court must be present during court time.
- Court fees must be paid before playing.
- Specific tennis courts are not guaranteed. Staff are allowed to move courts if necessary.
- Only one advanced reservation can be made per day.
- Court reservation must be cancelled at least 24 hours in advance, or you will be charged for the court.
- Court reservation privileges may be revoked for policy violations

## BALL MACHINE RESERVATIONS

- Ball Machine rentals can be booked online from  
11:00 AM - 4:30 PM Monday-Friday  
11:00 AM - 4:30 PM Saturday & Sunday
- Ball Machine can be booked for a maximum of 1 hour.
- Ball Machine fee p/h: \$25/Residents & \$30/Non-Residents.
- Reservations for the Ball Machine must be cancelled 24 hours in advance to avoid being charged.
- Discount packages available

## CHECK-IN

- All players must check-in before going out on the court.
- If you do not check-in for your reservation within 15 minutes of start time, your reservation will be automatically cancelled and you will be charged the court fee.

## LOST AND FOUND

- Impact Activities is not responsible for lost or stolen items
- Items turned into us will be placed in the Lost & Found box in the Club House where they will be held until the end of the month, and then donated, if not claimed.
- Any valuables (keys, credit cards, wallets etc.) will be turned into the Coronado Police Station.

## MAKE-UP POLICY

- Junior Class make-ups due to illness (Dr's note required) or weather cancellation are available but **MUST** be made up within the same session.
- Make-up classes must be scheduled at least (1) day prior to attending class.
- Drop in Make-ups without approval are not allowed.
- Make-ups are subject to availability. Please call the Pro Shop.
- If adult drills are cancelled due to weather after you have registered and paid, you will be given account credit.

## CLASSES

- Registration for Programs and Group Activities (drills) can be made online at [ImpactCA.clubautomation.com](http://ImpactCA.clubautomation.com)
- Class fees must be paid in full at the time of registration.
- Refunds for Programs (a series of classes) **MUST** be requested no less than three (3) days in advance of the first class meeting.
- Refunds for Group Activity/Drill classes must be requested at least 24 hours in advance of the class.
- 60 minute drills have a 3 player minimum.
- 90 minute drills will be shortened to one hour if 4 players or less.

## PRIVATE LESSONS

- Private lessons should be booked directly with the instructor. Contact the pro shop for more information.
- Players must check in and pay for the lesson on the day that it is scheduled.
- Private lesson must be cancelled 24 hours in advance or you will be charged the full amount of the lesson.

## STRINGING

- Labor fee is \$24 plus the cost of the string.
- Normal turnaround is 2-3 Days.
- Priority stringing is available upon request, for an additional fee.
- In the case of inclement weather, please call to confirm that the pro shop is open.

## EQUIPMENT AND DEMOS

- Ball Hoppers, baskets, or any other teaching equipment are for coaches and staff only.
- Demo racquets are available in the Pro Shop. A \$30 credit card deposit is required, which can then be applied towards the purchase of a new racquet.
- Rental racquets are available upon request at \$10 per racquet

## PROHIBITED ACTIVITIES

- No unauthorized Coaching. Any USPTA/PTR or USTA coaches must be approved by Tennis Director prior to play.
- All ball baskets/hoppers etc. must be approved by Tennis Director prior to play.
- Pickleball play is allowed only at the Coronado Cays Pickleball courts
- No Glass containers on the courts.
- No Cash lesson payments on the court.
- No Alcohol consumption
- No Smoking
- No Excessive noise, racquet throwing and profanity
- Dogs are not allowed on the court and must be on leash in common areas.