## **Indoor Court Policies**

- 1. MTC reserves the right to suspend a membership if any of the following rules are broken. Suspension may apply at the discretion of a MTC Administrator upon any rules being broken or inappropriate behavior is reported within the facility.
- 2. The tennis courts must be used only for playing tennis and not for any other activities.
- 3. No Food, gum, candy bars, etc. are allowed on the courts at any time. Liquids such as water, Gatorade, soft drinks, etc. are allowed if contained in appropriate, non-breakable containers.
- 4. Entering courts without a reservation or entering the facility during impermissible hours is prohibited.
- 5. Payment Policy: The person whose name a court reservation is initially made under (the host) is responsible for payment of the entire court fee. It is the host's responsibility to split the fee among multiple party members at the Front Desk before their court time if they wish to split the fee. The person who made the reservation must be playing on the court. (Not spectating).
- 6. Coaching: Private lessons, hitting lessons, instructional lessons, and drilling by coaches other than Mcleland Tennis Center Pros is prohibited.
- 7. Ball hoppers: No outside ball hoppers allowed. A hopper of balls is available for rent for \$10. Ball hoppers are only allowed for (1) a parent feeding balls to a family member, or (2) to practice serves. Must pick up balls by the end of court time.
- 8. **End of Court Time Play** is required to end 1 minute prior to the end of each court time. The final 2 minutes of each court time is reserved for cleanup and departure. Please exit your court approximately 1 minute prior to your court session end time.
- 9. The person who made the reservation must be playing if the facility is reserved in his/her name.
- 10. Players are responsible for all guests that are brought into the facility whether they are participating on the court or not.
- 11. MTC reserves the right to amend rules regarding registration and court usage at any time. When rules are amended, notice will be sent out to all members.
- 12. No smoking, vaping, tobacco products, alcohol, guns, firearms or weapons of any kind will be allowed on premises.
- 13. Proper etiquette, language and courtesy are to be observed at all times. Shirts must be worn at all times. This also includes proper conduct and relinquishing of the courts on schedule. No yelling or excessively loud behavior.
- 14. Please wait to enter the court until your reserved time and exit the court at the conclusion of your reservation.
- 15. Pets are not allowed anywhere at the facility.
- 16. No unattended children that are not playing tennis.
- 17. Music: Please be aware that classes such as Live Ball Drills, Juniors Programs, and more, may play music to provide a unique experience.

## **Annual Passes and Booking Indoor Courts**

**Annual Indoor Pass Holders** – Passholders may reserve courts up to 8 days in advance. To book a court, you must do so through our online portal or App. Members are limited to 3 court reservations within a 6-day period and no more than one reservation per day.

**Annual Indoor Pass Cost - \$199**: This pass gives you priority court reservations. This is a special year one price and will increase year two.

**Patrons** – Guests without a pass may reserve courts up to 2 days in advance and no more than one reservation per day.

Members- A patron that has a membership, can book the courts up to 4 days in advanced.

**Payment**- At the time of booking, full payment for the court will be mandatory.

**Court Time Cancellation Policy**- Once a reservation is made, the host has 48 hours before the court time to cancel the reservation and receive a full refund. Any cancellation inside of the 48 hours will not be refunded